

ASCENSION SOUTHEAST MICHIGAN

Ascension Providence Hospital-Novi Campus, Ascension Providence Hospital-Southfield Campus, Ascension St. John Hospital, Ascension Macomb-Oakland Hospital-Warren Campus, Ascension Macomb-Oakland Hospital-Madison Heights Campus, Ascension River District Hospital, and Ascension Brighton Center for Recovery.

Summary of Financial Assistance Policy

Ascension Southeast Michigan, including the health ministries listed above, have a commitment to and respect for each person’s dignity with a special concern for those who struggle with barriers to access healthcare services. Ascension Southeast Michigan has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Ascension Southeast Michigan provides financial assistance for certain individuals who receive emergency or other medically necessary care from Ascension Southeast Michigan. This summary provides a brief overview of Ascension Southeast Michigan’s Financial Assistance Policy.

Who Is Eligible?

You may be able to get financial assistance if you live in the city of Detroit, and the counties of Wayne, Macomb, Oakland and St. Clair. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level, you may receive a 100% charity care write-off on the portion of the charges for which you are responsible. If your income is above 250% of the Federal Poverty Level but does not exceed 400% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. If you have medical debt for emergency and medically necessary care that exceeds your income, you may be eligible for a discount. If you have assets in excess of 250% of your Federal Poverty Level income amount you may not qualify for financial assistance. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

What Services Are Covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. All other care is not covered by the Financial Assistance Policy.

How Can I Apply?

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

How Can I Get Help with an Application?

For help with a Financial Assistance Policy application, you may contact the Customer Service Department at the following based on specific facility.

Facility where service was provided:	Phone #
Ascension St. John Hospital	877-809-6191
Ascension Macomb-Oakland Hospitals, Warren Campus	888-329-0421
Ascension Macomb-Oakland Hospitals, Madison Heights Campus	888-329-0421
Ascension Providence Hospital, Novi Campus	800-878-2455
Ascension Providence Hospital, Southfield Campus	800-878-2455
Ascension River District Hospital	888-329-0421

How Can I Get More Information?

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at <https://healthcare.ascension.org/Financial-Assistance/Michigan> and at Main Registration offices at the Ascension Michigan hospital locations. Free copies of the Financial Assistance Policy and Financial Assistance Policy application also can be obtained by mail by sending a written request to the address below. Additional information about the Financial Assistance Policy also is available at Main Registration or by telephone at the following based on specific facility.

Facility where service was provided:	Phone #
Ascension St. John Hospital	877-809-6191
Ascension Macomb-Oakland Hospitals, Warren Campus	888-329-0421
Ascension Macomb-Oakland Hospitals, Madison Heights Campus	888-329-0421
Ascension Providence Hospital, Novi Campus	800-878-2455
Ascension Providence Hospital, Southfield Campus	800-878-2455
Ascension River District Hospital	888-329-0421

Ascension St. John Hospital
 3179 Solution Center
 Chicago, IL 60677-3001

What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact the Ascension Southeast Michigan location where you received services by telephone at the following based on specific facility.

Facility where service was provided:	Phone #
Ascension St. John Hospital	877-809-6191
Ascension Macomb-Oakland Hospitals, Warren Campus	888-329-0421
Ascension Macomb-Oakland Hospitals, Madison Heights Campus	888-329-0421
Ascension Providence Hospital, Novi Campus	800-878-2455
Ascension Providence Hospital, Southfield Campus	800-878-2455
Ascension River District Hospital	888-329-0421

Translations of the Financial Assistance Policy, the Financial Assistance Policy application and instructions, and this plain language summary are available in the following languages on our website and upon request:

Arabic, French, German, Gujarati, Hindi, Italian, Japanese, Korean, Polish, Russian, Serbo-Croatian, Spanish, Tagalog, Urdu, and Vietnamese